

St. Helens Arts Service Privacy Policy

Privacy Policy

St. Helens Arts Service Privacy Policy explains how we use personal information we collect about you when you register to receive the Arts Service Ezine

Topics:

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- 2) What information do we collect about you?
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1) How do we store your data?

We store your data on a third party web placed platform called Dotmailer which is compliant with General Data Protection Regulations.

2) What information do we collect about you?

We collect:

- The minimum information we hold on you is your name and email address. We may also hold your personal / and or business address and telephone number if you have provided this information to the Arts Service in the past for the purpose of communicating with you. You can view and edit this information at any time by clicking on the link provided within each Arts Service Ezine.

The Dotmailer Platform which we use to send you the Arts Service Ezine allows us to monitor:

- When / if you open the Arts Service Ezine
- Which links (if any) you clicked onto from the Arts Service Ezine.

3) How will we use the information about you?

We will use your email to send you the Arts Ezine to tell you about events, activities and library services we think may be of interest to you.

St. Helens Arts Service will NOT share your information for marketing or service information purposes with:

- Other St Helens Council departments
- Organisations / companies outside of St. Helens Council
- Individuals.

4) Opting Out or changing your contact details that we hold about you

If you have consented to receive the Arts Service Ezine, you may opt out at any time. You can also view and amend at any time the information that we hold on you. There is a link on the Ezine which enables you to unsubscribe from the Ezine or to amend your details.

If you choose to do this your email will be suppressed by Dotmailer and we will not contact you again unless you choose to re-subscribe.

5) How long will we keep your details for?

Dotmailer has the functionality to let us know if you open our Arts Service Ezine. If you continue to open the updates it is reasonable for us to assume that you are interested in the information that we are sending and therefore we will keep you on our system and continue to send you arts email updates.

In May of each year we will review who has been opening the arts update emails. If you have not opened our emails in the previous 12 months we will delete you from our mailing list, your contact details will be suppressed and will not contact you again unless you choose to re-subscribe. At this point we will send you one final email to ask if you still wish to receive the email updates and send you a link to re-subscribe.

6) Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us. There may be a small admin charge for this service. We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

7) Other websites

Our Arts Service Ezine contains links to other websites. This privacy policy only applies to the Arts Service Ezine so when you link to other websites you should read their own privacy policies.

8) Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 24 May 2018.

9) How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

by email to: artsservice@sthelens.gov.uk

Alternatively, you may write to us at:

St Helens Council Arts Service

Chester Lane Library,

4 Acre Lane

St. Helens,

WA9 4DE