



St Helens Crematorium & Cemeteries

A place to reflect and remember

for **with** you
you

ST HELENS
BOROUGH COUNCIL



“

The kindness and support of the team at St Helens' Crematorium create a lasting impression, providing gentle reassurance and compassionate care when it's needed most. ”







Welcome	5
Facilities	7
Services	11
Memorial Keepsakes	12
Memorials	13
St Helens Cemetery	15
Friends of St Helens Cemetery	17
Newton-le-Willows Cemetery	19
Warm Connections Bereavement	21
Community Café	
Visit Us	25
Contact Us	27

Welcome

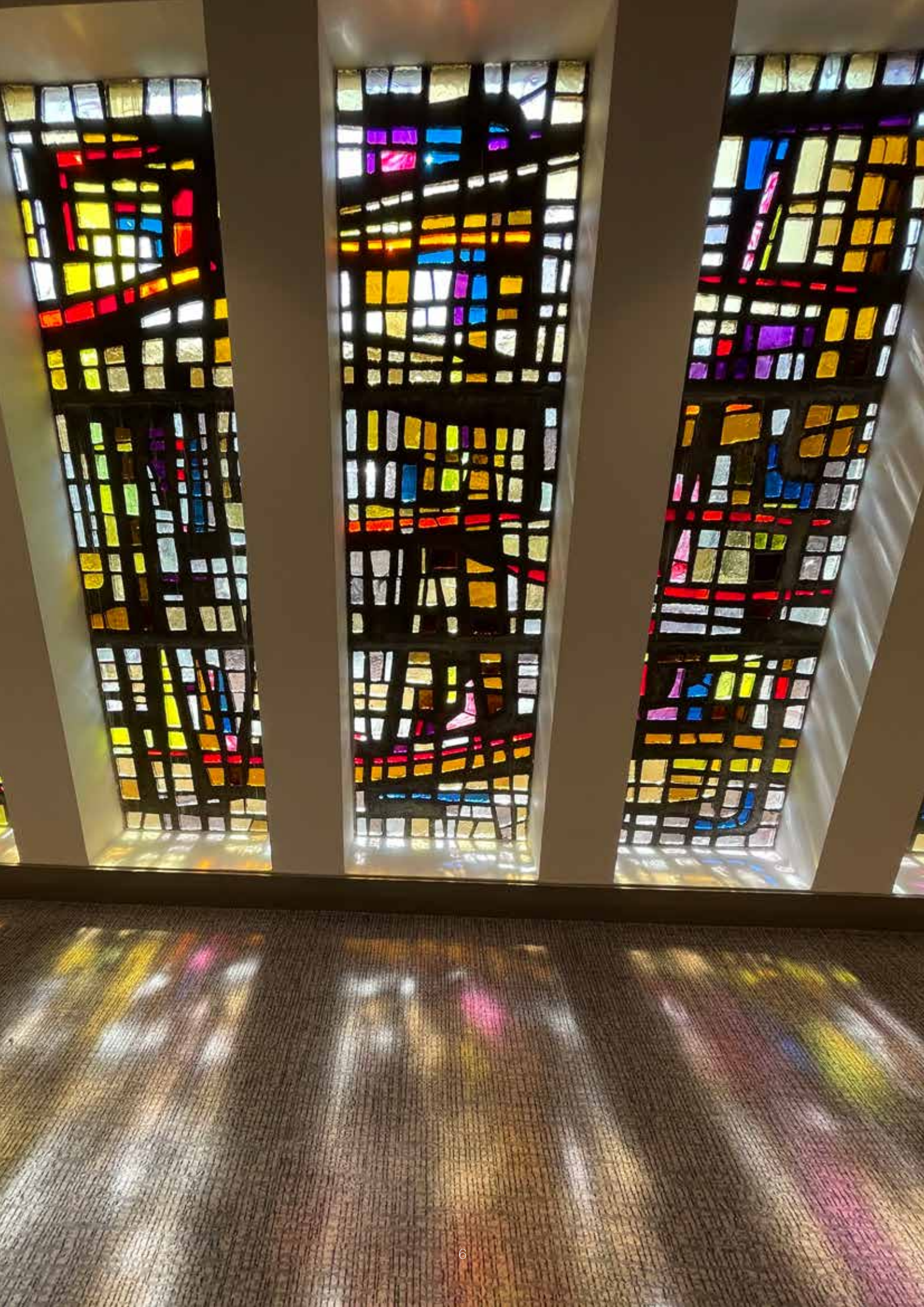
St Helens Crematorium has been a cherished place of reflection since it first opened its doors in 1962.

Within the main ceremony hall, the beautiful Dalle de Verre glass panels - depicting graceful willow trees - cast soft, colourful light across the space, offering comfort as people gather to remember those they love. Following its renovation in 2022, the Crematorium now provides an even more calming, modern and light filled setting where families can feel at ease.

Nestled within the peaceful grounds of St Helens Cemetery, our Crematorium offers a tranquil sanctuary; a place to pause, reflect and hold close the memories that matter most.

This brochure shares the facilities, services and memorial options available to support you during one of life's most difficult moments. Above all, we want you to feel reassured that your loved one will be cared for with the deepest respect, dignity and compassion in this special place.

If you have any questions or simply need guidance, please reach out to us - we are here to help, whenever you need us.



Facilities

St Helens Crematorium offers a peaceful and gentle setting for final farewells and remembrance.

Surrounded by serene memorial gardens and the quiet beauty of the cemetery grounds, it provides a comforting space where families can pause, reflect, and honour cherished memories.

Our **Sunset Ceremony Hall** welcomes larger gatherings, with seating for up to 130 people, additional standing space, and the option of external speakers. Families can choose the curtain style that feels right for them - fully closed, gently veiled for partial visibility, or open throughout. The hall's warm and calming atmosphere creates a meaningful place to honour the life of someone dearly loved.

For smaller, more intimate farewells, the **Sunrise Ceremony Hall** offers a close knit setting, seating 30 guests in a soft semi-circle, with room for 20 additional chairs.

Both halls feature:

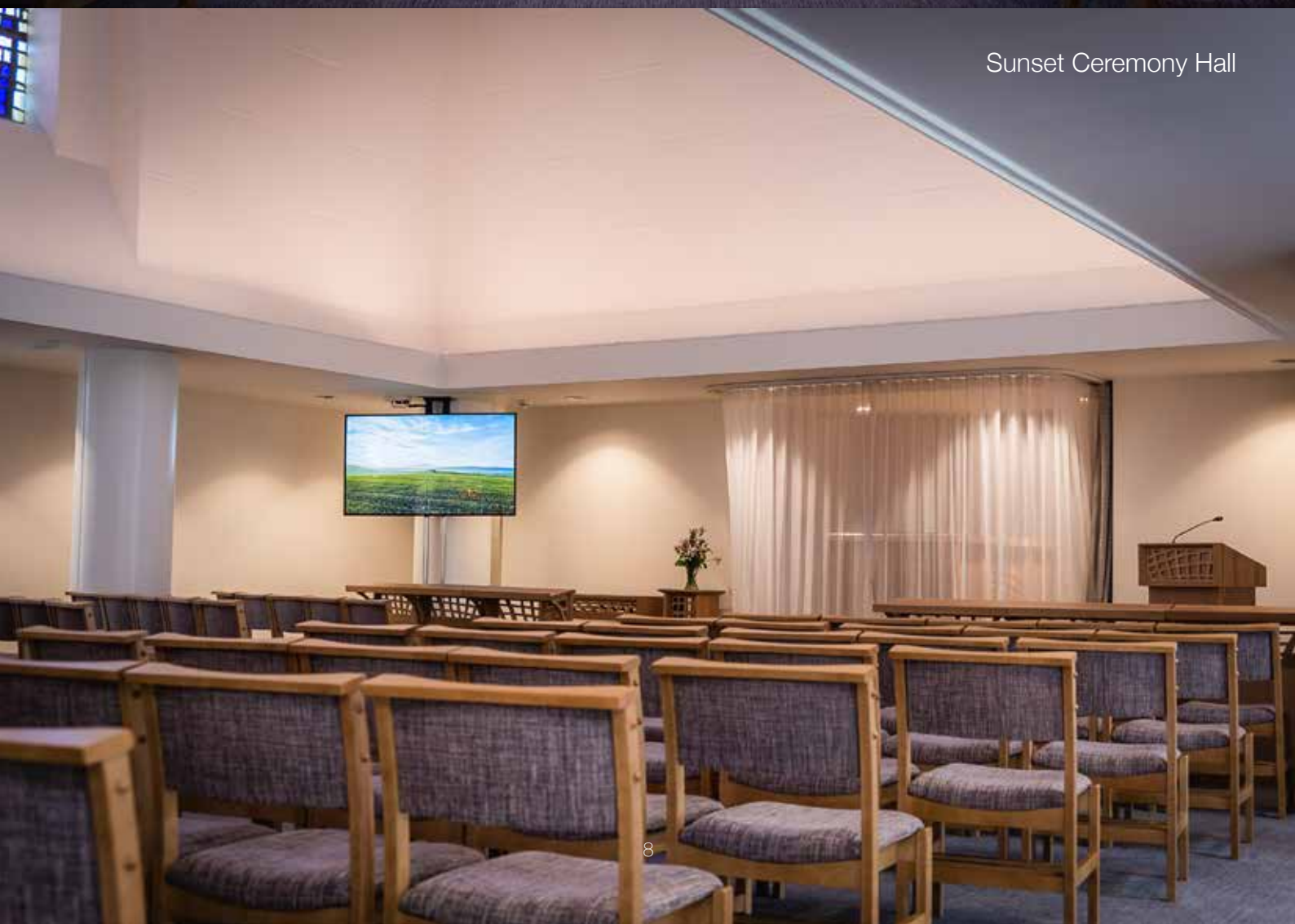
- Floral display areas
- Recording and live streaming options
- Tribute screens
- Digital music and media systems
- Disabled access and a hearing loop.

Additional amenities to support families include:

- Parking for 120 vehicles, plus overflow, with staff on hand to assist
- A dedicated Book of Remembrance room and beautiful gardens for scattering remains
- A range of memorial and keepsake options
- The opportunity to view ceremony halls before the day of the service
- A large, comfortable waiting area, alongside washrooms and baby changing facilities.



Sunset Ceremony Hall







Services

St Helens Crematorium offers four thoughtful service options to support you in choosing the farewell that feels right for you and your loved one.

All religious, spiritual and secular services are warmly welcomed in our Ceremony Halls. The length of each service is guided by the option you select, and full details are set out below.

Cremation Services

Extended Service **60 minutes**

For families wishing to take more time, an extended service offers a full hour in the Ceremony Hall. Please let your funeral arranger know, as this requires a double appointment.

Standard Service **30 minutes**

A traditional half hour service, offering time for tributes, reflection and music.

Early Morning Services **30 minutes**

Our 9.00am and 9.30am services offer a peaceful start to the day, with a 30 minute service time. Please note that additional time cannot be added to these early appointments.

Webcasting

For those unable to attend in person, our funeral webcast allows the service to be shared live online. Families receive a private login and password, which can be passed on to friends and relatives so they can join from the comfort of their own home, ensuring no one feels left behind.

Direct Funerals

A direct cremation takes place without a formal ceremony, with your loved one taken directly to the Crematorium. While family and friends do not enter the Ceremony Hall, they are welcome to gather in the grounds to witness their loved one's arrival.

A chosen piece of music may be played, and a photograph displayed on the tribute screens to offer a moment of connection.

Families may also wish to create a **Virtual Memorial Service (VMS)** - a personalised recorded tribute featuring music, personal photographs and a poetry reading, offering a gentle way to honour your loved one's final journey.

Memorial Services

**30 minutes
or 60 minutes**

For those wishing to hold a service before a burial, the Ceremony Hall can be booked for either 60 or 30 minutes, whether the burial is at St Helens Cemetery or elsewhere.

A Memorial Service can also be arranged following a direct cremation or a cremation that has taken place at another location. Our team is here to help you create the service that feels right for you.

Memorial Keepsakes

At St Helens Crematorium and Cemetery, we understand that choosing a meaningful tribute for someone you love can feel overwhelming.

To help you find something truly personal, we offer a thoughtful selection of memorials and keepsakes, each designed to hold a cherished connection.

Keepsake Urns and Hearts

We provide a range of beautifully crafted keepsake urns and hearts, perfect for holding a small token of your loved one's cremated remains or a precious lock of hair. If you are looking for larger urns or alternative keepsakes, our team can guide you through the options available.

Jewellery

We offer a stunning collection of memorial jewellery in sterling silver, rose gold or gold.

Each piece can be personalised with coloured resin, with a small amount of cremated remains carefully set within the design you choose - creating a lasting keepsake that can be worn close to your heart.

Watches

Our keepsake watches offer another special way to carry a connection with your loved one.

A token of cremated remains or hair can be placed discreetly within the watch, creating a meaningful piece that can be worn every day.

Memorial Scatter Tubes, Caskets and Urns

We also offer a selection of wooden caskets suitable for the burial of cremated remains, as well as decorative scatter tubes and a variety of ornamental urns. Matching keepsakes can be provided if desired.

A full range of keepsakes, jewellery, urns and caskets is available to view at the Crematorium office. If you would like guidance or wish to see the collection, please feel welcome to call in and speak with a member of our team.



Memorials

Cremated Remains Graves

Within St Helens and Newton-le-Willows Cemeteries, dedicated and peaceful areas are set aside for the interment of cremated remains. Here, families can install a Memorial Headstone to create a lasting place of reflection. Each grave can accommodate up to four cremation caskets, offering a shared resting place for loved ones.

Sanctum 12 Vaults

The Sanctum 12 is a beautifully crafted stand-alone columbarium made from polished grey granite. Each vault holds two caskets of cremated remains.

The blue pearl granite front panel can be inscribed with elegant silver lettering and personalised with a meaningful design or photo plaque. Families may also choose to add a small vase to the tablet, providing a special place for fresh flowers.

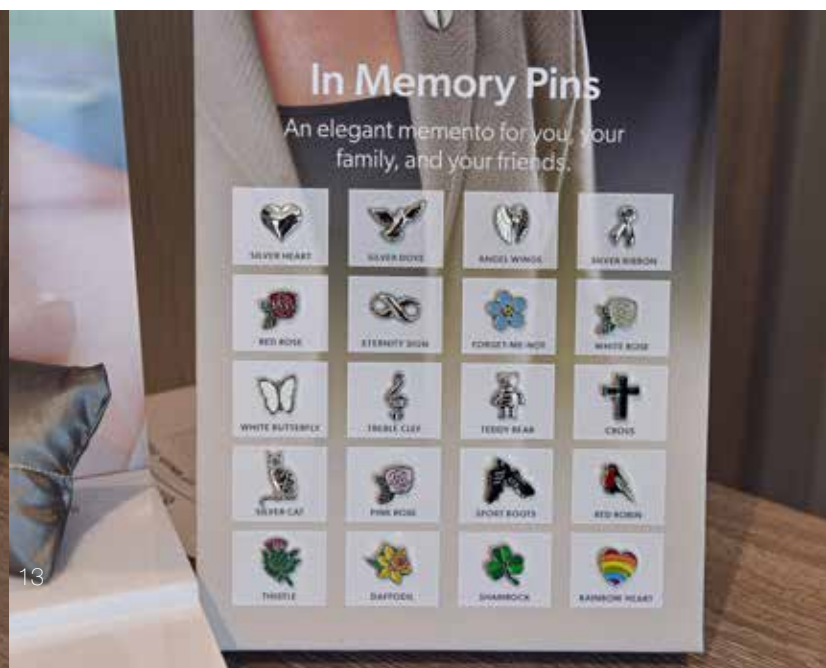
Sanctum 2000 Vaults

Situated within an attractive curved circle feature, the Sanctum 2000 vaults also accommodate two caskets of cremated remains.

Their blue pearl granite front panels can be engraved with silver inscriptions and personalised with your chosen design or photo plaque. Each vault includes an integrated flower vase at its base, offering a gentle place to leave tributes.

Memorial Seats

Memorial seats provide a comforting way to honour a loved one's memory while offering a quiet place for visitors to pause and reflect. Available for lease within St Helens and Newton-le-Willows Cemeteries, these recycled plastic benches are offered in two colours and include a bronze plaque. Up to two additional plaques may be added if desired, allowing space for multiple dedications.



Memorial Trees

Memorial trees offer a living, natural tribute - growing and flourishing in remembrance of someone special. Available for lease within St Helens and Newton-le-Willows Cemeteries and within the Crematorium grounds, each tree includes a bronze plaque placed at its base.

Tree type and location are subject to availability at the time of application, and up to two additional plaques may be purchased if needed.

Memorial Plaque

A memorial plaque offers a simple yet beautifully understated way to honour a loved one. These plaques can be placed within the Memorial Garden of Remembrance on a ten-year lease.

A selection of emblems is available to enhance your chosen inscription, and each plaque is securely fitted into the wall mounted frame. Families are welcome to lay fresh floral tributes in the area beneath the plaques, creating a personal and peaceful place to remember.

Memorial Tablets

Memorial tablets are displayed on elegant towers within the Garden of Remembrance at both St Helens Crematorium and Newton-le-Willows Cemetery.

Crafted from porcelain and professionally inscribed, these tablets are available on a renewable ten-year lease. The lease continues until the tenth anniversary of the date it was issued, offering families a lasting, dignified tribute to someone dear.

Book of Remembrance

The Book of Remembrance provides a traditional and enduring way to commemorate a loved one. Each entry is handwritten by skilled craftspeople who use time honoured techniques to create a beautiful and meaningful tribute.

Families may also choose to include a personal illustration. Your entry will be displayed and available to view each year on the anniversary date, free of charge, offering a gentle moment of reflection.

Miniature Books and Memorials Cards

Miniature books and memorial cards offer a thoughtful keepsake that can be shared with relatives, friends, or kept close for comfort. Each contains a handwritten copy of the entry placed in the Book of Remembrance, creating a smaller, personal way to hold a loved one's memory.

for **with** you
you

St Helens Cemetery

Opened in 1858, St Helens Cemetery has been a place of remembrance for generations. Designed by Thomas Denville Barry, it originally featured three beautiful chapels, two lodge buildings and striking entrance gates. Its first planting scheme was created and overseen by renowned Victorian landscape designer Edward Kemp, leaving a legacy of thoughtful landscaping that can still be appreciated today.

From above, the 20-acre site forms a distinctive heart shape - a unique and symbolic layout that earned the cemetery its Grade II listing with Historic England. It is a place rich in heritage, where many notable local individuals are laid to rest. Visitors can explore these stories through a self-guided heritage trail map available from the Cemetery and Crematorium Office.

The most recent extension, completed in 2010, created additional space for full burial and cremation graves. Burial plots for one, two or three interments are available, with a choice of lawned or traditional graves, and your Funeral Director will record your preference during arrangements.

Traditional graves allow for larger bespoke memorials and full kerb sets, while lawned graves offer the option of an extended garden area in front of the memorial (3'0 x 2'0), available by application to the Cemetery Office.

Pedestrian access to the cemetery is available at all times, offering families the freedom to visit whenever they need a quiet moment of reflection. Vehicle access is managed by an automatic bollard, and visitors with a Blue Badge are permitted to apply for a vehicle access permit from the Cemetery Office, where our staff will kindly guide them through the terms and conditions.

The cemetery is also home to a peaceful Memorial Garden, where cremated remains may be scattered within the rose garden by appointment, or interred within a dedicated garden of remembrance.

A thoughtfully designed Children's Section, complete with a memorial shelter, provides a gentle space for families to visit and reflect.

St Helens Cemetery has been recognised nationally for its high standards and compassionate service, receiving a prestigious Gold Award in the 2025/26 National Cemetery of the Year Awards, following four consecutive Silver Finalist awards from 2020-2024. It also holds Gold status within the ICCM Charter for the Bereaved - a reflection of its commitment to creating a respectful, supportive and beautifully maintained resting place for the community.



St Helens Cemetery

Friends of St Helens Cemetery

The Friends of St Helens Cemetery is a long-established volunteer group that has lovingly supported the cemetery and the local community for more than 20 years. Their dedication has been recognised with several honours, including the prestigious Queen's Award and the Pride of St Helens Award in 2022. More recently, in both 2024 and 2025, the group received Community Green Flag Awards for the memorial areas they so carefully tend and maintain.

Throughout the year, the Friends organise a wide variety of events that bring comfort, connection and community to visitors. These include heritage walks, Mother's and Father's Day memorial services, the Christmas Tree of Remembrance, and other meaningful gatherings that help people come together in shared remembrance. Their volunteer projects continually enhance the beauty and tranquillity of the cemetery grounds.

Working closely with the Bereavement Services team and the Saints Foundation, the Friends helped create the Armed Forces Garden - located within one of the older sections of the grounds - a peaceful and thoughtful space dedicated to honouring service personnel.

The group also funded the creation of the Peace Garden at the cemetery entrance. This special place is home to the beloved granite characters from the Dear Mum book: Miss Fair Isle the owl post box, Walter the Postman the badger, and Dora Gingham the mouse with her bench. These gentle figures offer comfort to children and visitors experiencing bereavement, inviting them to write a message or express their feelings and place it in the post box. Notecards containing wildflower seeds are available from the Cemetery and Crematorium Office during opening hours, offering a small but meaningful gesture of remembrance.



Newton-le-Willows Cemetery

Newton-le-Willows Cemetery was established in 1885 on part of the former Newton Hall Farm, covering around eight acres. The grounds were carefully enclosed and thoughtfully laid out, with a central chapel built at the heart of the site - today home to the Book of Remembrance.

The cemetery entrance was enhanced in 1905 with the addition of new gates, and the grounds now feature a number of striking Gothic style heritage monuments that reflect the area's rich and storied history.

New lawned burial graves for one, two or three interments are available, along with dedicated areas for cremation graves. All lawned graves also offer the option of an extended garden area (3'0 x 2'0) in front of the memorial, available by application to the St Helens Cemetery and Crematorium Office.

A peaceful memorial garden is located within the grounds, offering a beautiful space where cremated remains may be scattered by appointment through the Bereavement Services team.

In November 2025, the Friends of Newton-le-Willows Cemetery volunteer group was formed. Meeting monthly for a community tidy up - and always with time for a chat and a cuppa - they are already working on a range of projects to enhance and care for the cemetery environment.

In 2025, the Friends created a special memorial area featuring a dry riverbed and a "Letters to Heaven" post box. Bereaved families are invited to place memory stones within the riverbed and leave personal messages for their loved ones in the post box, offering a gentle and meaningful way to honour and remember those they have lost.



Warm Connections Bereavement Community Café

The Bereavement Services Team hosts a Warm Connections bereavement community café each month, usually on the first Saturday from 11.00am to 12.30pm in the Sunrise Ceremony Hall at St Helens Crematorium.

Everyone who has experienced a bereavement is warmly welcomed to come along, meet others, share experiences, and spend time in a safe, gentle space. There is always a comforting atmosphere, with a cuppa and cake, and members of the Bereavement Services Team - alongside volunteers from the Friends of St Helens Cemetery - are on hand to offer support.

Visitors often tell us just how much the café has helped them. Some of the heartfelt comments we've received include:

“ What helped me is talking to people in the same situation as you. ”

“ I felt welcomed... chatting over a cuppa. ”

“ Like-minded people who understand - it's such a caring atmosphere. ”

“ It's a break in a long day. Thank you for your understanding. ”



WORKING TOGETHER
FOR A BETTER BOROUGH
WITH PEOPLE AT THE
HEART OF EVERYTHING
WE DO.







Visit Us

Office Opening Times

Monday - Friday

8.45am - 4.30pm

St Helens Cemetery

Rainford Road, St Helens, Merseyside WA10 6DF

Newton-le-Willows Cemetery

Park Road South, Newton-le-Willows, Merseyside WA12 8PH

Opening Times

St Helens and Newton-le-Willows Cemeteries

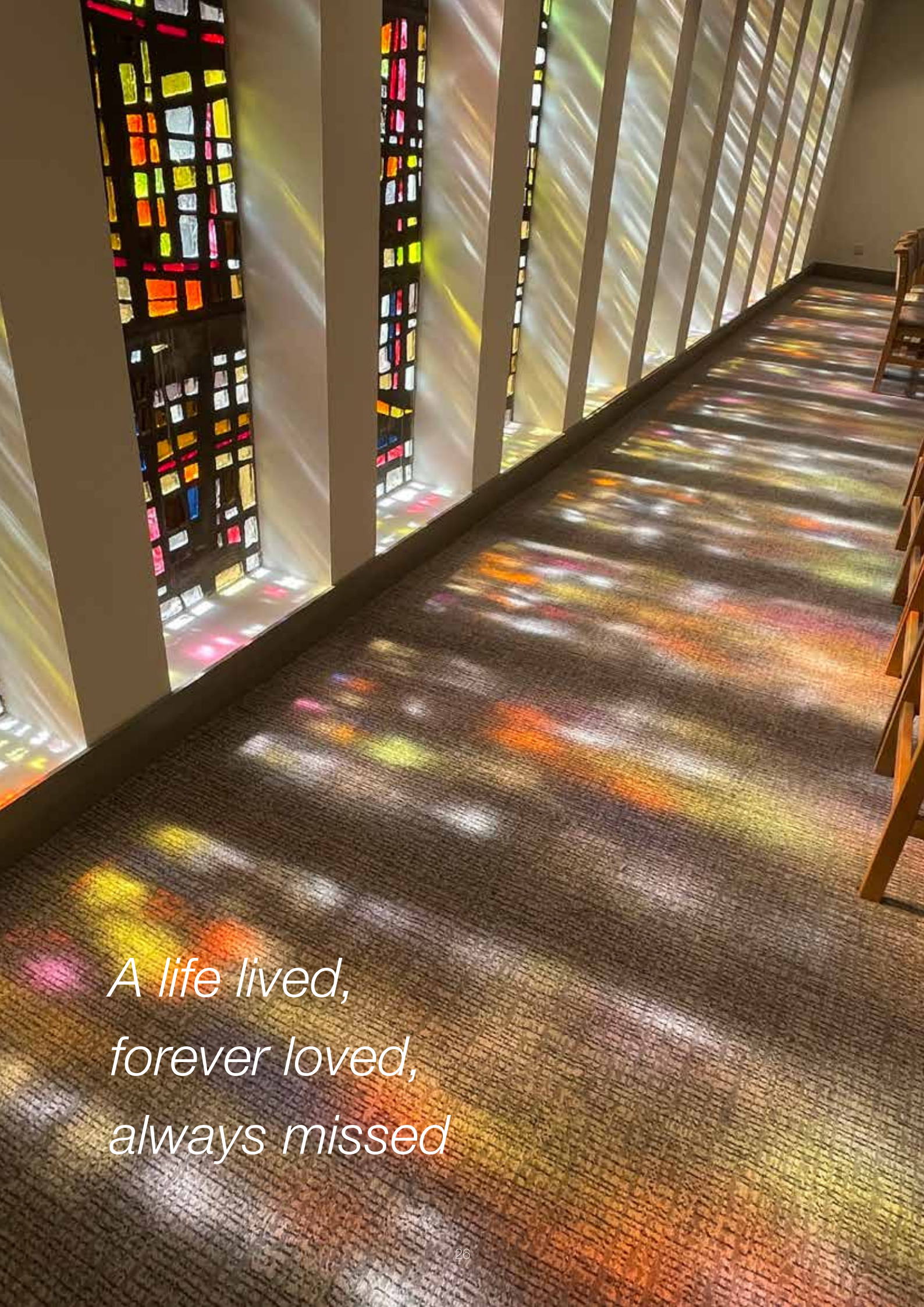
The cemeteries will be open to the public on each day of the year for vehicular access as follows:

Months	Opening Days	Opening Times	Bank Holidays and Weekends
November to February	Monday to Sunday	9.00am - 4.00pm	9.00am - 4.00pm
March to April	Monday to Sunday	9.00am - 5.00pm	9.00am - 5.00pm
May to August	Monday to Sunday	9.00am - 7.00pm	9.00am - 7.00pm
September to October	Monday to Sunday	9.00am - 5.00pm	9.00am - 5.00pm

Chapel of Remembrance

The Chapel of Remembrance at St Helens Crematorium and Newton-le-Willows Cemetery to view the Books of Remembrance will be open to the public as follows:

Location	Months	Opening Days	Opening Times and Weekends	Bank Holidays
St Helens Crematorium	November to February	Monday to Sunday	9.00am - 4.00pm	10.00am - 4.00pm
	March to April	Monday to Sunday	10.00am - 5.00pm	9.00am - 5.00pm
	May to August	Monday to Sunday	10.00am - 7.00pm	9.00am - 7.00pm
	September to October	Monday to Sunday	9.00am - 5.00pm	10.00am - 5.00pm
Newton-le-Willows Cemetery	January to December	Monday to Sunday	9.00am - 4.00pm	10.00am - 4.00pm



*A life lived,
forever loved,
always missed*

Contact Us

We're here to help with anything you need.

Whether you'd like to discuss your requirements, explore pricing, or make a booking, you're welcome to speak with your funeral director or contact our team directly.

If you would like to arrange a site visit, talk through your options, or need guidance with any aspect of bereavement or funeral arrangements, our friendly team is here to support you. We can also arrange a visit for you to meet us in person and view our Ceremony Rooms or Cemeteries.

You can reach us using the details below:

Telephone:	01744 675490
Email:	sthelenscrematorium@sthelens.gov.uk
Address:	St Helens Crematorium Rainford Road St Helens Merseyside WA10 6DF
Website:	www.sthelens.gov.uk/bereavement

You may also be able to access support if you are experiencing financial difficulties, including help with essential costs during this challenging time.

Further help and guidance on funeral costs and bereavement support can be found at:
www.sthelens.gov.uk/bereavement-services